



Fall 2023

*live*  
Because people die here.

## Welcome our new Nurse Manager, Rikki Klusoczky

From the first minute I walked through the doors of Jocelyn House, I was greeted by friendly smiles from staff and residents who welcomed me to my new role of Nurse Manager. Transitioning to hospice after a decade specializing in an acute care setting allowed me to see that this is a healthcare facility unlike any other.

I started my nursing career in cardiac surgery and shortly after, adding in cardiac medicine as well and this was an area of nursing I absolutely loved and remained in for many years. I then pursued a career in critical care, where I completed the course and worked many years in the medical and cardiac intensive care units. During this time I was a part of an agency where I travelled rurally to several hospitals and personal care homes in Manitoba. Afterwards I spent approximately 2 years on a rehab unit, where I had the opportunity to work as a Clinical Education Facilitator teaching nursing students with the University of Manitoba. With this experience I chose to advance my career and work as Director of Health Services in a community setting. This then sparked my passion for community and palliative care, which led me to my current role where I can ensure residents are given the very best individualized care.

Upon arrival at Jocelyn House, one of the challenges

PICTURED TOP LEFT Rikki, far right, pictured with 3 of our new nurses

I faced was a shortage of consistent staffing among healthcare workers. This is a common issue throughout many healthcare facilities across the province. Over the last few months we have onboarded many talented and experienced hospice nurses and healthcare aides who provide the continuity of care we strive for at Jocelyn House. Along with the exceptional clinical care provided by our staff, our volunteers go above and beyond to support the needs of our residents. They provide companionship, bake treats as well as cook gourmet meals for the residents, offer haircuts and nail care, pet, music and art therapy as well as maintain the house and property.

A memory I will truly cherish is our Jocelyn House Thanking Dinner when we came together as community to enjoy a wonderful feast with the residents, their families, staff, and volunteers. The living room was converted to host 30 people and it was wonderful to witness the joy it brought to our residents and their families.

To work within a house, converted into a hospice, creates a very warm and inviting space for residents, visitors, staff and volunteers. I've seen residents in the kitchen enjoying freshly baked goods made by volunteers and sitting outside on the deck sipping their morning coffee with staff conversing with them to ensure they had everything they needed. It is such a privilege to be a part of an organization offering such a high standard of care.

I've seen how our actions, whether grand or small, make such a positive impact on the residents who live at our hospice. I am so delighted to work with the team at Jocelyn House Hospice and cannot wait to create and share more memorable experiences for our residents.

# Development Report

We recently received a memorial donation on the 5th anniversary of a resident's passing at Jocelyn House. The donation was accompanied by a note (and donuts for the staff) which read, "Today we remember the life of our father and grandfather, who lived his very best life at Jocelyn House. Thank you for all you do to make it so residents and their loved ones can spend their final days in peace and comfort." This is a regular occurrence at the hospice; family members come to the hospice on a "special day", perhaps their loved one's birthday or the anniversary of their death. Sometimes they bring a monetary donation, baking or candy for the staff and current residents, or just want to say "Hi" and thank the staff for the compassionate care they provided. The sentiment behind each visit is the same, gratitude that their loved one, lived, until they died, at Jocelyn House.

**Jocelyn House Hospice exists because of the support of our amazing community and people like YOU!**

Thank you!

**We are so grateful to the following individuals, companies and community organizations for their support.**

**Bob Williams**, a local businessman and philanthropist who recognizes the importance of quality end of life care in our community. His ongoing support of the work we do through a matching donation of \$25,000 to our Friends for Life Campaign is greatly appreciated!

**Our donors of \$1,000+:**

Alan and Doreen Thompson Charitable Foundation  
Bruce & Catherine Jones Fund (The Winnipeg Foundation)  
Carol Anniuk  
David Poggemiller  
Dorais Charities Inc.  
Doreen J. Hewak  
Earl & Cheryl Barish (Giftpact Foundation Inc.)  
Estate of Katherine Klassen  
Kinsmen Club of Winnipeg  
Never Alone Foundation  
Price Family Foundation  
Red River Cooperative Ltd.  
Robert Schmidt  
Royal Canadian Legion #30  
Shirley and Ed Mohr Fund (The Winnipeg Foundation)  
Veda Chacko  
Yvonne Henry

In April, we were very excited to host our 11th Annual Sunday Supper. It was our first in-person fundraising event since October 2019 and it was wonderful to gather as community to support quality end-of-life care. Thank you to everyone who attended and to our *Sunday Supper* sponsors for their generous support: Title Sponsor, **Johnston Group**, Reception and Dinner Wine Sponsor, **Manitoba Liquor Marts**, Table Sponsors, **Dr. James Karl Koenig Medical Corporation**, **Never Alone Foundation**, **Payworks** and **The Parkes Team: Royal LePage Dynamic**.

As I write this we are experiencing our first snowfall of the season and are looking ahead to our winter events. We were chosen as the beneficiary of Margaret's Choir Winter Concert, *Lead with Love*, which will take place at the Prairie Spirit United Church on Sunday, December 3 at 2:30 pm. We have also partnered with Lacoste Garden Centre for our 3rd annual *Deck the Halls for Hospice* fundraiser. You can find more information on both events in the newsletter, or you can contact me at [jbouvier@jocelynhouse.ca](mailto:jbouvier@jocelynhouse.ca) or 204-799-6130.

On behalf of each resident, and those who love and support them, thank you for helping us to add life to their final days. Together we create a safe, caring home-like environment where people can live with dignity.

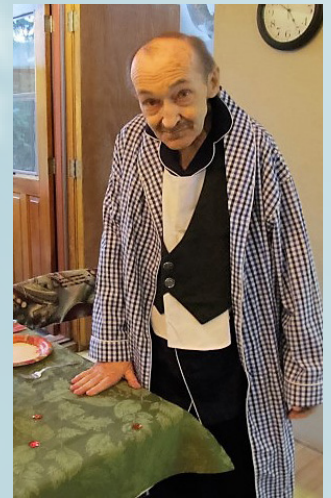
With gratitude,

**Jacqueline Bouvier**

*Manager of Volunteers, Spiritual Care and Development*



# 38 Years of Compassionate Care



## MARGARET'S CHOIR

WITH GUEST ARTIST GEORGE BAJER-KOULACK

## LEAD WITH LOVE

A BENEFIT CONCERT FOR  
JOCELYN HOUSE HOSPICE

Sunday, December 3, 2023  
2:30 pm  
Prairie Spirit United Church  
207 Thompson Drive

\$20 adults  
\$10 youth under 18

*We are grateful to be the 2023 beneficiary  
of the Margaret's Choir Winter Concert.*

If you would like to attend, please contact  
Jacqueline Bouvier at [jbouvier@jocelynhouse.ca](mailto:jbouvier@jocelynhouse.ca)  
or 204-799-6130, to purchase tickets.





# Executive Director's Report

Jocelyn House has been enhancing lives of the terminally ill for 38 years. Our home has been a safe haven for those facing end of life since 1985, when the Hutton family and its supporters opened Western Canada's first free standing hospice. Jocelyn Hutton's spirit lives on in Jocelyn House and continues to provide inspiration for our staff and volunteers, to provide quality, dignified care for our residents and their loved ones.

Although some things have changed over the years, most things at Jocelyn House remain the same; our mission, our dedication, our enthusiasm and our compassion remain unchanged and our commitment to our community is as strong as it was in 1985.

There have always been challenges to overcome, that hasn't changed. When the Hutton family embarked on the journey to open the first hospice in this part of Canada, they had a huge learning curve and countless obstacles in their path. Today, we find ourselves facing some of the same challenges as well as new ones— limited funding, increasing operational costs and staffing shortages, not to mention a pandemic. Through it all though, we've persevered. We've raised awareness of our organization, become creative and effective fundraisers, and overcome the hurdles that challenge us.

Like the founders of Jocelyn House, our team is very dedicated and proud of the work we do. The positive impact of our care can be seen every day, in all the little things we do – taking time for meaningful conversations with residents and family members, pampering someone with a manicure or baking a favourite treat.

The family home that Bill & Miriam Hutton converted to a hospice and gifted to their community in 1985, remains a home. Our residents are encouraged and assisted to live until they die. We help them find peace, comfort and contentment till the end, in a warm, inviting setting.

At Jocelyn House Hospice, we are happy and proud to carry on the dream of Hutton family.

## Jackie Stephen

*Executive Director, Jocelyn House Hospice/  
Jocelyn Hutton Foundation*



# Deck the Halls

FOR HOSPICE

Purchase a winter wreath, planter, swag or poinsettia in support of Jocelyn House!

## WREATHS \$50

Twisted grapevine, and embellished with fresh greens, pinecones and a bow; assembled with great care.  
*Size: 18"*



## WINTER PLANTERS \$60

Silver and filled with fresh winter greenery, dogwood stems, large pinecones and a red bow. All hand made with care and will last the winter months.  
*Minimum size: 20" x 36"*



## SWAGS \$38

Adorned with a red bow and large pinecones, swags have a hanger loop for convenient hanging. All hand made with care, and sturdy enough to handle the outdoor weather.  
*Minimum size: 16" x 24"*



## POINSETTIAS \$23

Available in red, pink and white. They are individually packaged, foiled, and colour coded for easy delivery. *Size: 6" plant pot*



## LACOSTE GARDEN CENTRE GIFT CARDS

\$20 / \$50

Jocelyn House Hospice will receive 15% of all gift card sales. The gift cards will never expire and can be redeemed for any product or service, with the exception of Barkman products & Landscaping Services.

## Orders Due by November 23

Pick up at Lacoste Garden Centre, 2787 St Mary's Road or Home Delivery on Saturday, December 2  
Pay by cash, cheque (Jocelyn House Inc.), credit card (call 204-253-5898) or order online at [jocelynhouse.ca](http://jocelynhouse.ca)



# Friends for Life

Our dear friend Bob Williams, local businessman and entrepreneur, has pledged \$25,000 to match donations made to our Friends For Life Campaign to raise \$50,000 for Jocelyn House Hospice.

YOU can join Bob and extend your friendship to Jocelyn House to help us **ADD LIFE TO FINAL DAYS!** There are a variety of ways for you to support our work and our residents.

## Your donation will have 2X THE IMPACT!

Pay tribute, recognize an occasion or CELEBRATE THE LIFE of a loved one with an "In Honour" or "In Memory" donation.

Become a LONG-TIME FRIEND by signing up as a monthly donor, your donation will be matched in the annual amount. (\$25/monthly donation = \$300 match)

**We hope that you will take advantage of this opportunity to increase your impact and make a donation to our Friends for Life Campaign today!**

## Involve your friends and have 4X THE IMPACT!

We invite you to CHALLENGE YOUR FRIENDS to match your donation and join you in supporting compassionate care and comfort for the terminally ill in our community.

Many workplaces will match donations made by their employees to charitable organizations like Jocelyn House Hospice; inquire with your employer today. If you are a business owner please consider a matching donation program and encourage your employees to become friends of Jocelyn House Hospice too!



177 Egerton Road  
Winnipeg, MB R2M 2W7  
Ph: 204.255.1781  
Fax: 204.253.5898  
inquiries@jocelynhouse.ca  
[jocelynhouse.ca](http://jocelynhouse.ca)

## 2023 / 2024 BOARD OF DIRECTORS

### Jocelyn House Inc.

Maureen Hancharyk, *Chair*  
Lisa Moore, *Vice Chair*  
Paul Dorey, *Treasurer*  
Laura Kwiatkowski  
Dr. Paul Daeninck  
Jill Duncan  
Zita Sousa  
Joan Macdonald  
Sandi Mowat, *Chair –*  
*Jocelyn Hutton Foundation*

### Jocelyn Hutton Foundation Inc.

Sandi Mowat, *Chair*  
Kevin Prins, *Treasurer*  
Sarah Myk  
Vinicius Heidemann  
Jacqueline Robert  
Michelle Mark  
John Iacozza  
Maureen Hancharyk, *Chair –*  
*Jocelyn House Inc.*

DONATE **ONLINE** AT [JOCELYNHOUSE.CA](http://JOCELYNHOUSE.CA)!

or please fill out and mail in the following form:

YES, I would like to help Jocelyn House with a gift of:

Method of Payment: ☐ Visa ☐ MasterCard ☐ Cheque

Card #: \_\_\_\_\_

Expiry: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Signature: \_\_\_\_\_

☐ Mr. ☐ Mrs. ☐ Ms. ☐ Mr. & Mrs.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

E-mail: \_\_\_\_\_

By giving my email address I consent to receiving information from Jocelyn House Hospice.

☐ \$50.00 ☐ \$100.00 ☐ \$150.00 ☐ Other \$ \_\_\_\_\_

My donation is made in tribute to (name): \_\_\_\_\_

☐ Please do not list my name for recognition purposes



## THANK YOU!

Please make cheque payable to:

**Jocelyn House Hospice**

Charitable number 835051681 RR0001  
Fall 2023 Newsletter

**Mail complete form and cheque to:**

Jocelyn House Hospice  
177 Egerton Road  
Winnipeg, MB R2M 2W7  
Ph: 204.253.5898 Fax: 204.256.8157  
inquiries@jocelynhouse.ca

[jocelynhouse.ca](http://jocelynhouse.ca)



## Looking for simple and free vehicle removal?

Jocelyn House Hospice is partnering with Donate a Car Canada to accept your vehicle donation!

Free towing is provided in most areas across Canada, or you can drop off your vehicle to maximize your donation. When you donate your car, truck, RV, boat, or motorcycle to Jocelyn House Hospice through Donate A Car Canada, it will either be recycled or sold at auction (depending on its condition, age and location). Donate a Car Canada will look after all the details to make it easy for Jocelyn House Hospice to benefit from your generosity. After your vehicle donation is complete, you will receive a tax receipt and we will put your gift to good use, adding life to final days.

For more information please contact Jacqueline at 204-799-6130.



Jocelyn House Hospice is grateful for the generous funding from **The Winnipeg Foundation.**



At Jocelyn House Hospice, we have a very clear idea of the role we play in our residents' lives and a vibrant vision for what our future holds...

### Our Mission

To carry on the dream of Jocelyn Hutton: adding life to final days for the terminally ill, and their loved ones, by providing care and comfort in a home-like setting.

### Our Vision for the Future

To enhance and expand Jocelyn House Hospice to meet the increasing needs for end-of-life care, while ensuring the mission and values on which our organization is founded are never compromised.